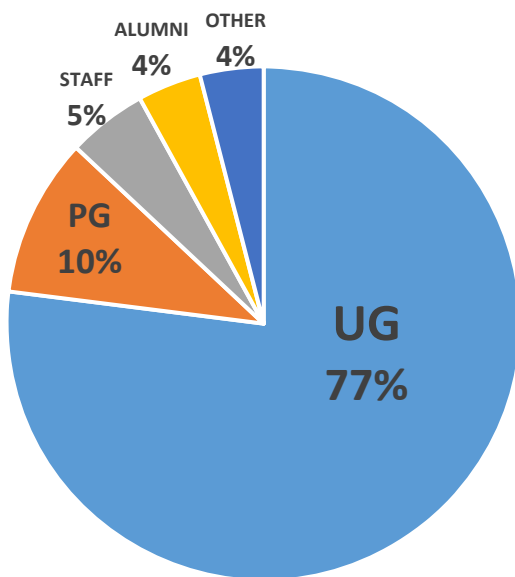


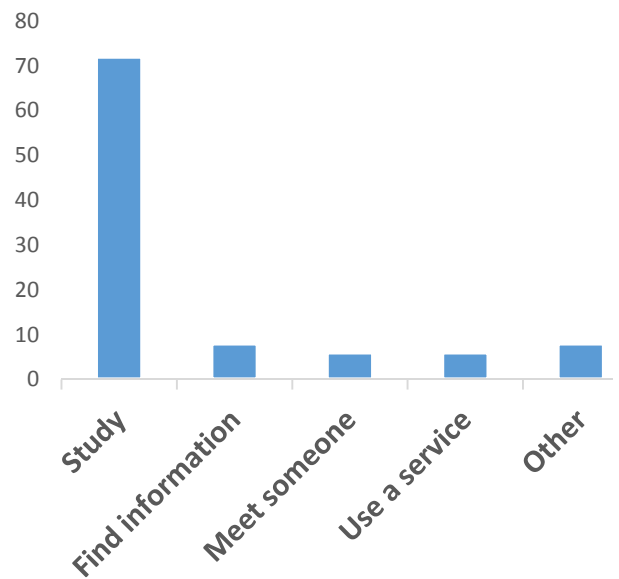
**172  
RESPONSES**

**87% OF RESPONDENTS SAID THEIR  
EXPERIENCE OF USING THE LIBRARY WAS  
VERY GOOD OR GOOD**

## RESPONDENTS



## REASON FOR VISIT



**91% STRONGLY AGREED OR  
AGREED THAT THE MEMBER  
OF STAFF THEY SPOKE TO WAS:**

- ✓ **HELPFUL**
- ✓ **COURTEOUS**
- ✓ **KNOWLEDGEABLE**
- ✓ **FAIR**

## YOUR COMMENTS:

**Too hot**

**Turn the heating  
down**

**More group  
study space**