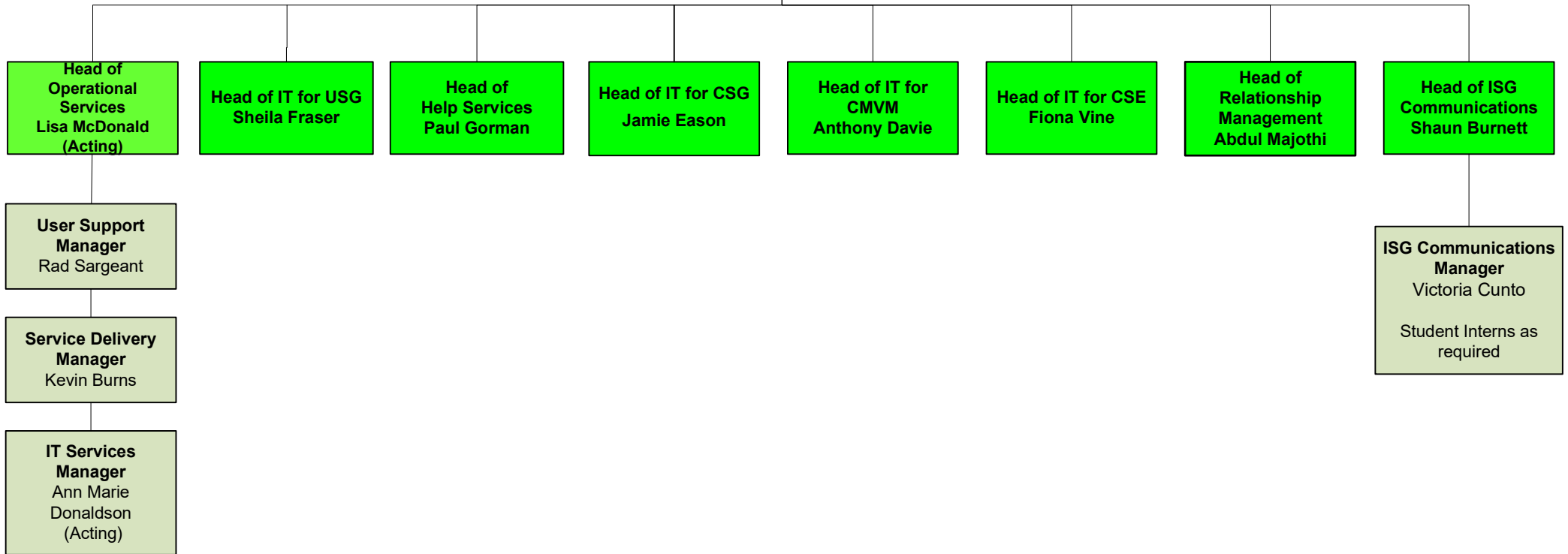


**Information Services  
User Services Directorate  
June 2026**

**Director  
Ingrid Fehr**

**ISG Business Admin  
Lynn Hall**

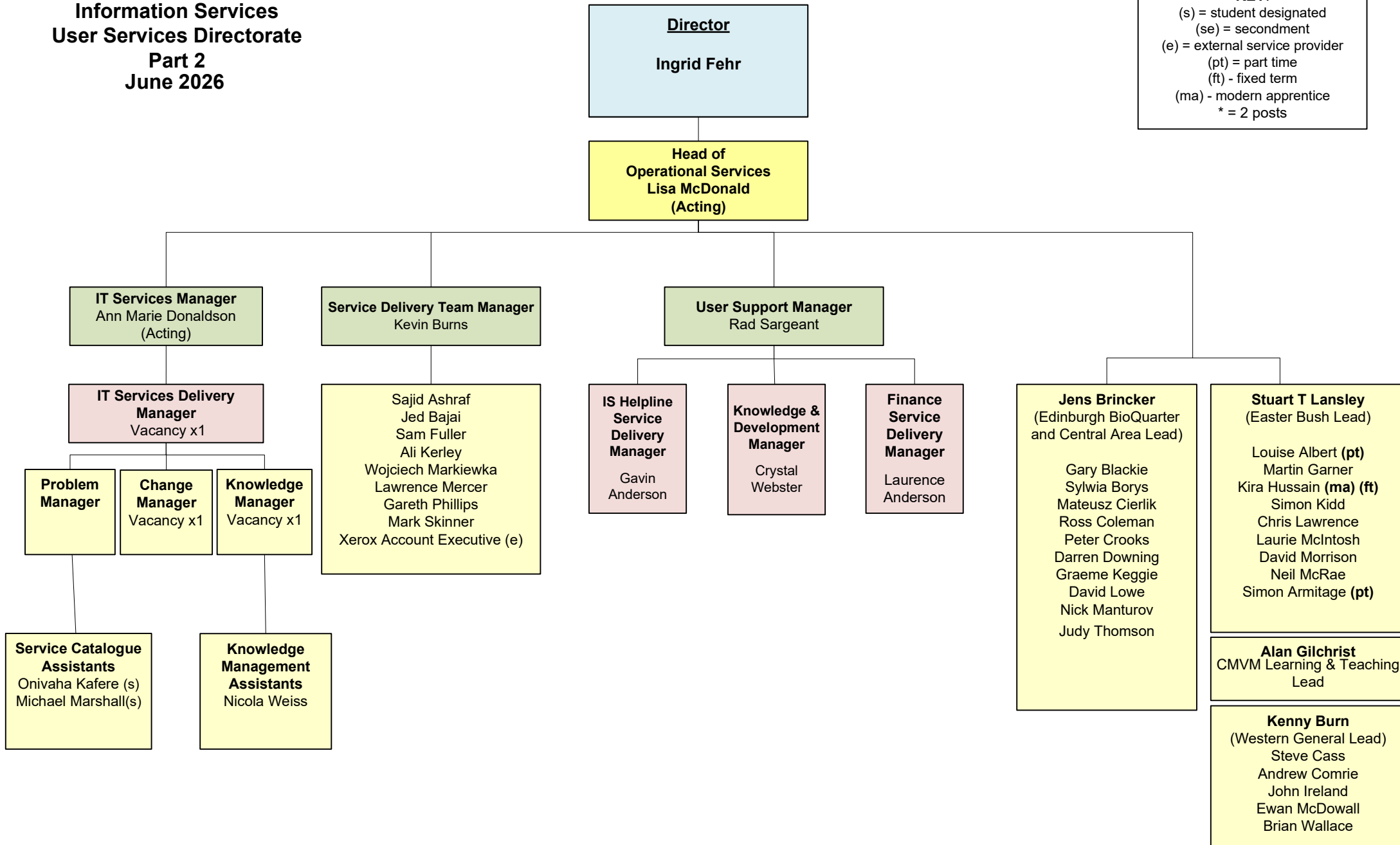
**KEY:**  
(s) = student designated  
(se) = secondment  
(e) = external service provider  
\* = 2 posts





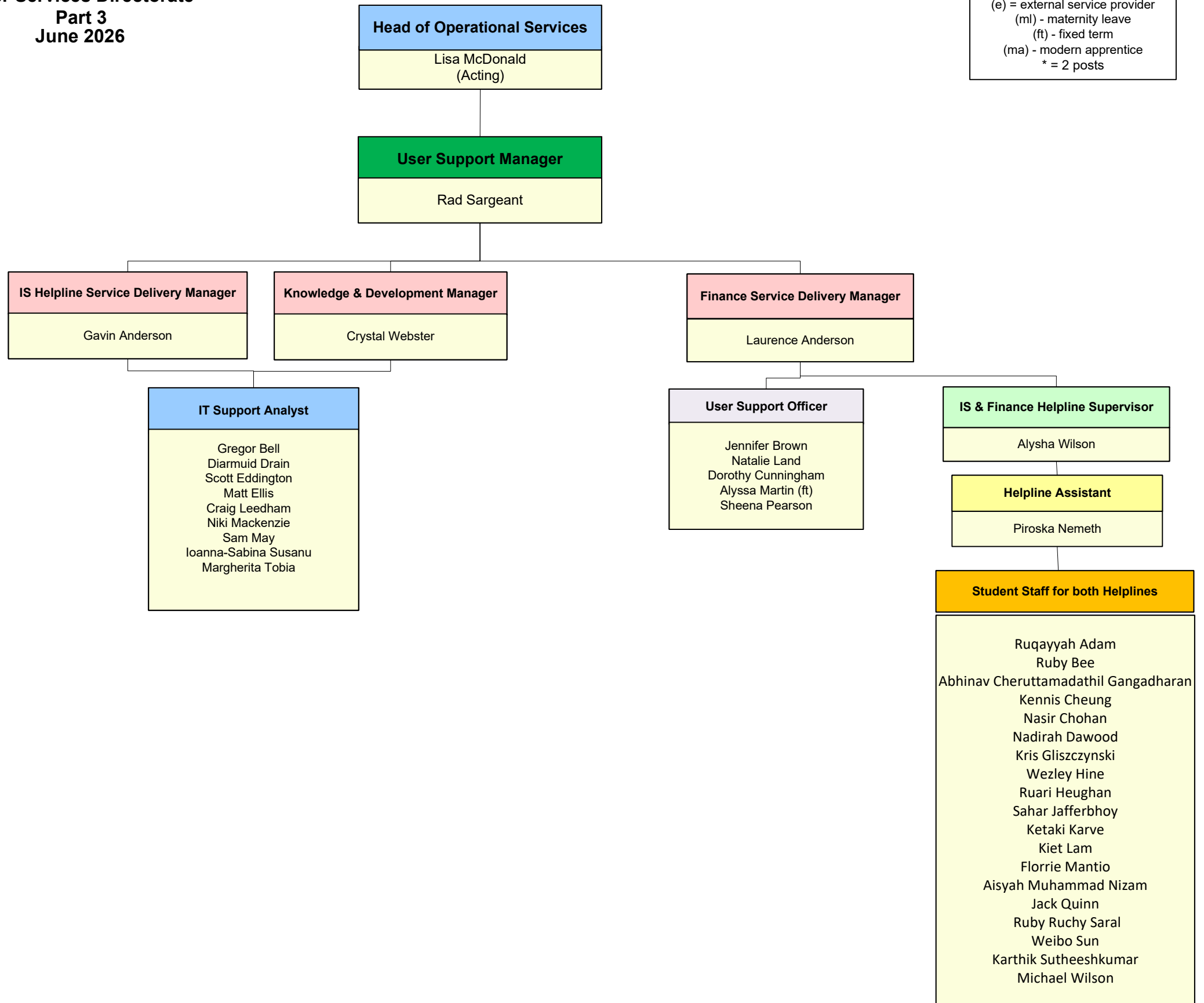
**Information Services  
User Services Directorate  
Part 2  
June 2026**

**KEY:**  
 (s) = student designated  
 (se) = secondment  
 (e) = external service provider  
 (pt) = part time  
 (ft) - fixed term  
 (ma) - modern apprentice  
 \* = 2 posts



**Information Services  
User Services Directorate  
Part 3  
June 2026**

**KEY:**  
 (s) = student designated  
 (se) = secondment  
 (e) = external service provider  
 (ml) - maternity leave  
 (ft) - fixed term  
 (ma) - modern apprentice  
 \* = 2 posts



**Information Services  
User Services Directorate  
Part 4  
June 2026**

**Director**  
Ingrid Fehr

**Head of ISG  
Relationship Management**  
Abdul Majothi

**Relationship Managers**  
Myles Ewen  
Jonathan Henderson  
Alistair Mayze  
Rachael Mfoafo  
Joost Uding

**Head of ISG  
Communications**  
Shaun Burnett

**ISG Communications  
Manager**  
Victoria Cunto  
**ISG Communications Officer**  
Jane Bielasheva  
Nigel Cheung

**ISG/USG Relationship  
Manager**  
Rachael Mfoafo

**CAHSS Relationship  
Manager**  
Joost Uding

**CMVM Relationship  
Manager**  
Jonathan Henderson

**CSE Relationship  
Manager**  
Alistair Mayze

**CSG Relationship  
Manager**  
Myles Ewen

**KEY:**  
(s) = student designated  
(se) = secondment  
(e) = external service provider  
\* = 2 posts  
= Aligned with College IT Strategy, line  
Management remains within USD (Head of  
Relationship Management)