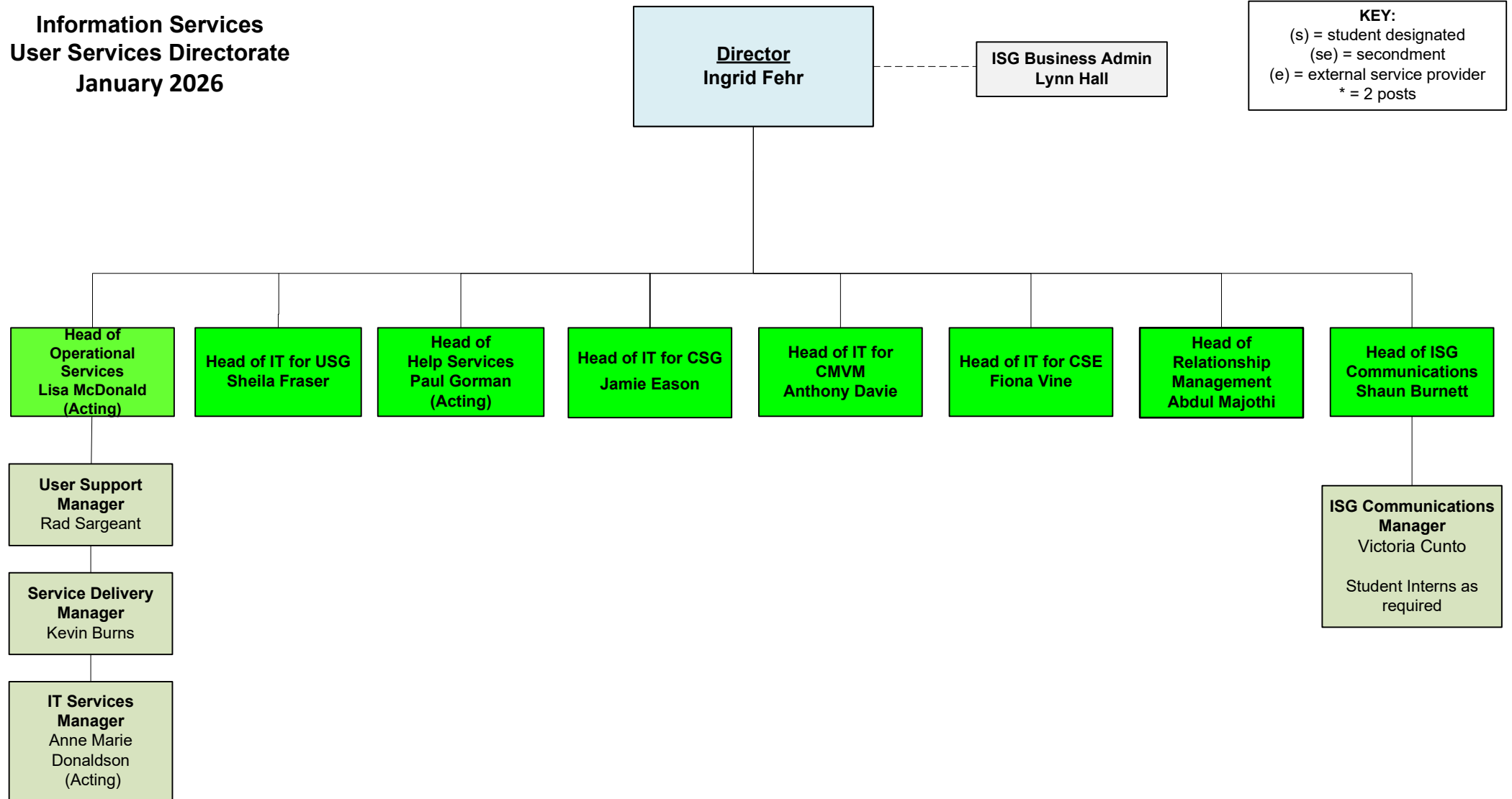
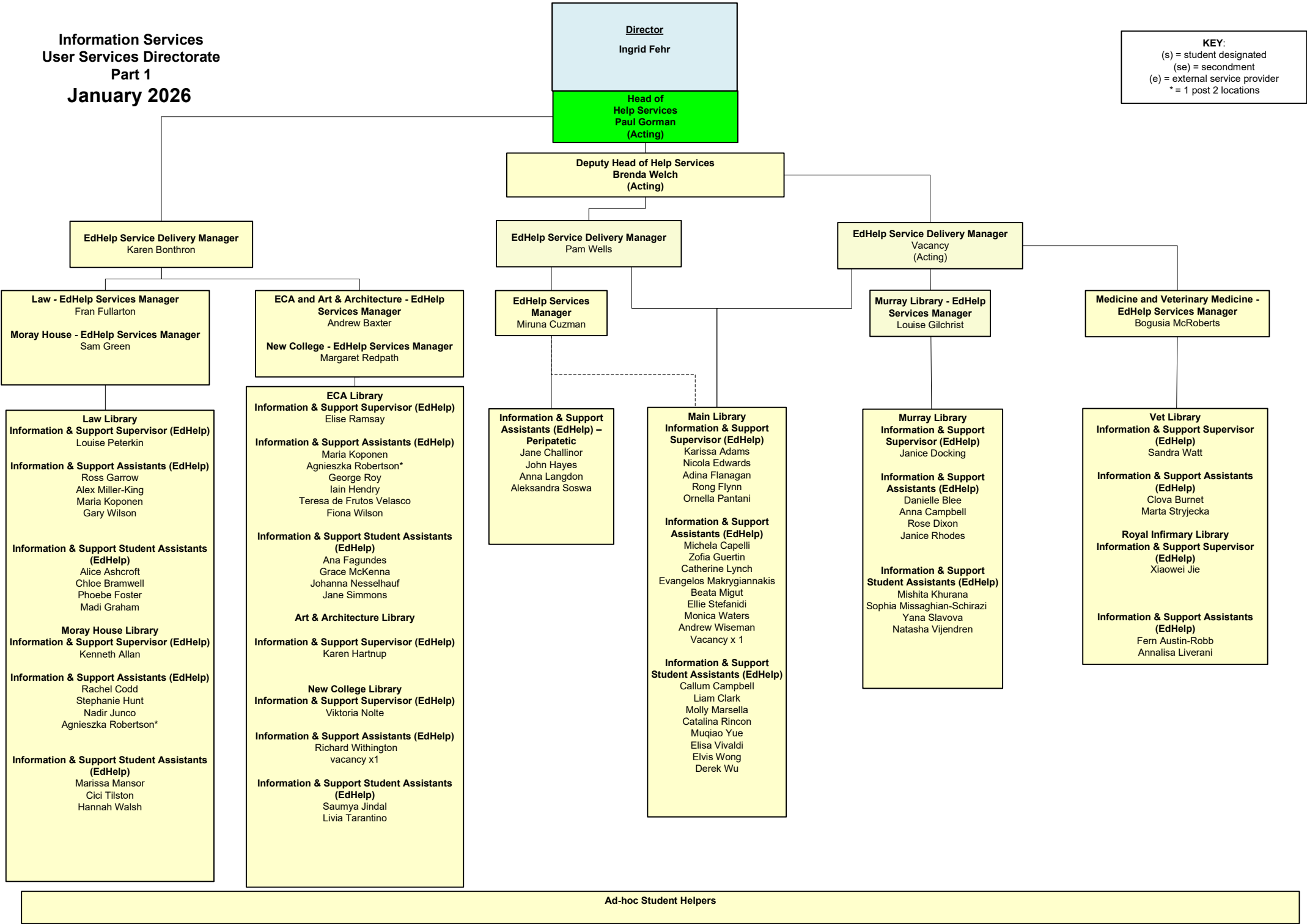


**Information Services
User Services Directorate
January 2026**



Information Services
User Services Directorate
Part 1
January 2026

KEY:
(s) = student designated
(se) = secondment
(e) = external service provider
* = 1 post 2 locations



Ad-hoc Student Helpers

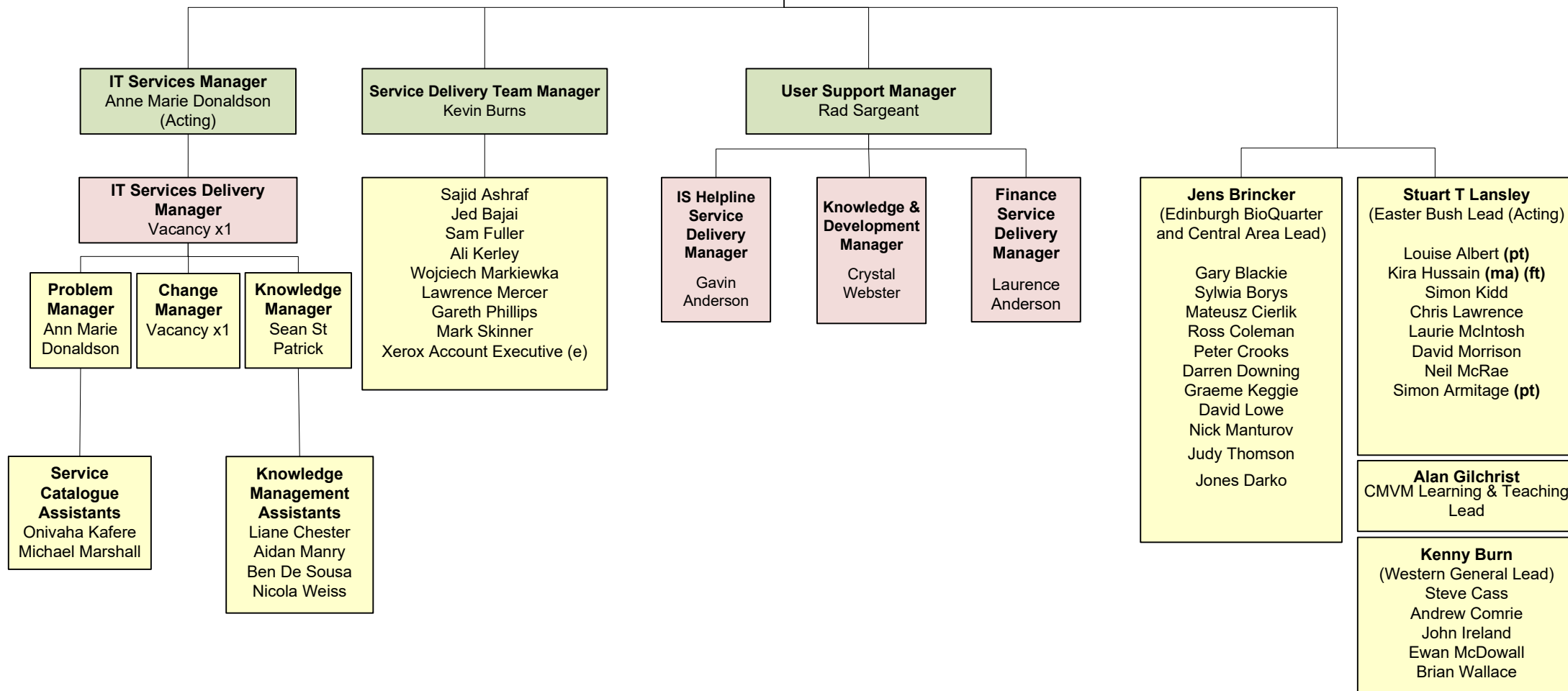
**Information Services
User Services Directorate
Part 2
January 2026**

**Former Head of
Operational Services
Neil Bruce**

**Director
Ingrid Fehr**

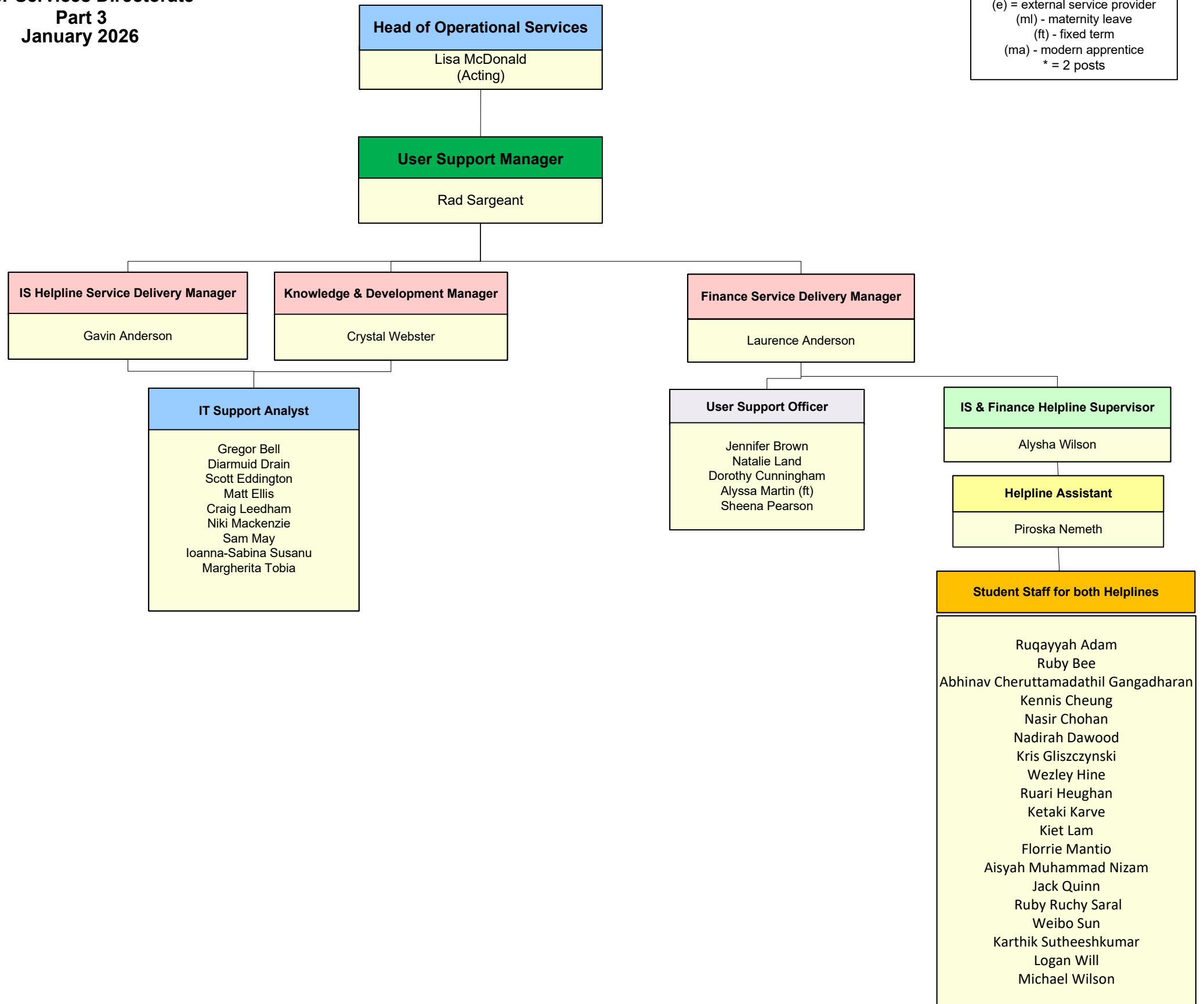
**Head of
Operational Services
Lisa McDonald
(Acting)**

KEY:
(s) = student designated
(se) = secondment
(e) = external service provider
(pt) = part time
(ft) - fixed term
(ma) - modern apprentice
* = 2 posts

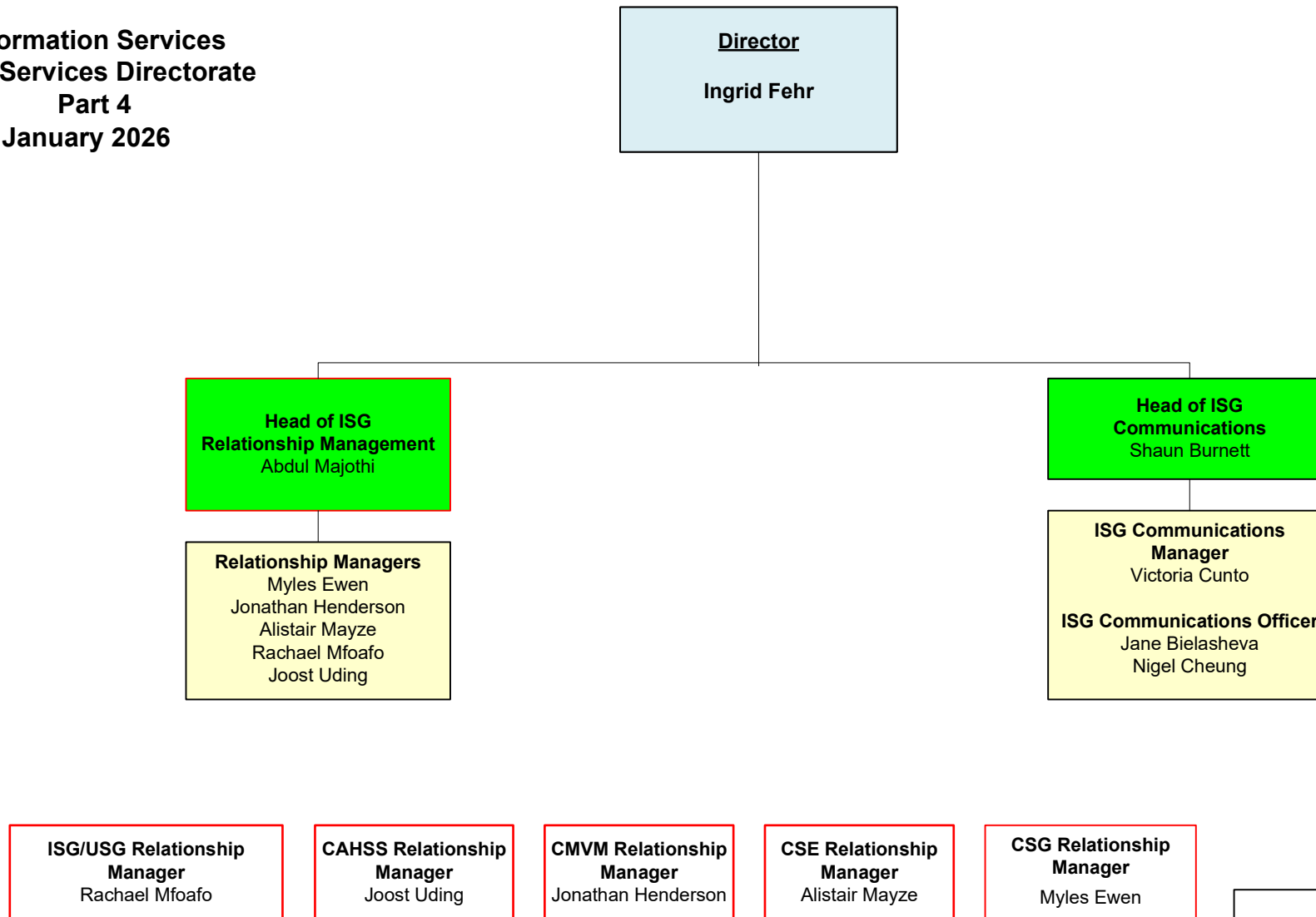


**Information Services
User Services Directorate
Part 3
January 2026**

KEY:
(s) = student designated
(se) = secondment
(e) = external service provider
(ml) - maternity leave
(ft) - fixed term
(ma) - modern apprentice
* = 2 posts



Information Services
User Services Directorate
Part 4
January 2026



KEY:
(s) = student designated
(se) = secondment
(e) = external service provider
* = 2 posts
= Aligned with College IT Strategy, line Management remains within USD (Head of Relationship Management)