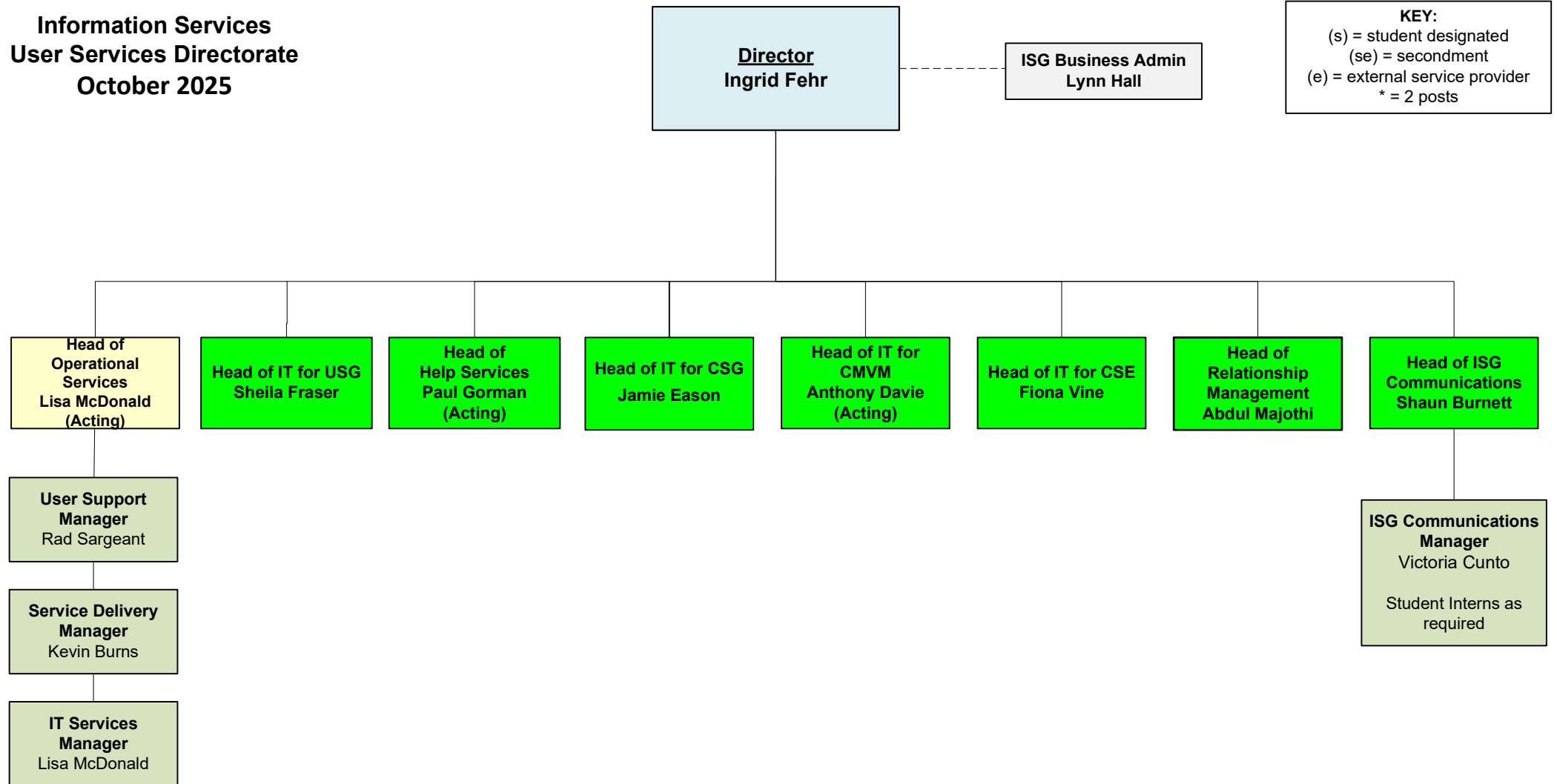


**Information Services
User Services Directorate
October 2025**



Information Services
User Services Directorate
Part 1
October 2025

Former Head of Help Services
Barry Croucher

Director
Ingrid Fehr

**Head of
Help Services**
Paul Gorman
(Acting)

Deputy Head of Help Services
Vacancy
(Acting)

KEY:
(s) = student designated
(se) = secondment
(e) = external service provider
* = 1 post 2 locations

EdHelp Service Delivery Manager
Karen Bonthron

EdHelp Service Delivery Manager
Pam Wells

EdHelp Service Delivery Manager
Brenda Welch

Law - EdHelp Services Manager
Fran Fullarton

**ECA and Art & Architecture - EdHelp
Services Manager**
Andrew Baxter

**EdHelp Services
Manager**
Miruna Cuzman

**Murray Library - EdHelp
Services Manager**
Louise Gilchrist

**Medicine and Veterinary Medicine -
EdHelp Services Manager**
Bogusia McRoberts

Moray House - EdHelp Services Manager
Sam Green

New College - EdHelp Services Manager
Margaret Redpath

**Law Library
Information & Support Supervisor (EdHelp)**
Louise Peterkin

**ECA Library
Information & Support Supervisor (EdHelp)**
Elise Ramsay

**Information & Support
Assistants (EdHelp) –
Peripatetic**
Jane Challinor
John Hayes
Alex Miller King
Aleksandra Soswa

**Main Library
Information & Support
Supervisor (EdHelp)**
Karissa Adams
Nicola Edwards
Adina Flanagan
Rong Flynn
Ornella Pantani

**Murray Library
Information & Support
Supervisor (EdHelp)**
Janice Docking

**Vet Library
Information & Support Supervisor
(EdHelp)**
Sandra Watt

Information & Support Assistants (EdHelp)
Ross Garrow
Maria Koponen
Anna Langdon
Gary Wilson

Information & Support Assistants (EdHelp)
Maria Koponen
Agnieszka Robertson
George Roy
Iain Hendry
Teresa de Frutos Velasco
Fiona Wilson

**Information & Support Student Assistants
(EdHelp)**
Alice Ashcroft
Chloe Bramwell
Phoebe Foster
Madi Graham

**Information & Support Student Assistants
(EdHelp)**
Ana Fagundes
Grace McKenna
Johanna Nesselhauf
Jane Simmons

**Moray House Library
Information & Support Supervisor (EdHelp)**
Kenneth Allan

**Art & Architecture Library
Information & Support Supervisor (EdHelp)**
Karen Hartnup

Information & Support Assistants (EdHelp)
Rachel Codd
Stephanie Hunt
Nadir Junco
Agnieszka Robertson

**New College Library
Information & Support Supervisor (EdHelp)**
Viktoria Nolte

**Information & Support Student Assistants
(EdHelp)**
Marissa Mansor
Cici Tilston
Hannah Walsh

Information & Support Assistants (EdHelp)
vacancy x2

**Information & Support Student Assistants
(EdHelp)**
Saumya Jindal
Livia Tarantino

**Information & Support
Assistants (EdHelp)**
Michela Capelli
Andrea Cuerden
Zofia Guertin
Steven Learmonth
Catherine Lynch
Evangelos Makrygiannakis
Beata Migut
Ellie Stefanidi
Monica Waters
Andrew Wiseman

**Information & Support
Assistants (EdHelp)**
Danielle Blee
Loliett Valdes Castillo
Rose Dixon
Janice Rhodes

**Information & Support Assistants
(EdHelp)**
Clova Burnet
Marta Stryjecka

**Information & Support
Student Assistants (EdHelp)**
Mishita Khurana
Sophia Missaghian-Schirazi
Yana Slavova
Natasha Vijendren

**Royal Infirmary Library
Information & Support Supervisor
(EdHelp)**
Xiaowei Ji

**Information & Support Assistants
(EdHelp)**
Fern Austin-Robb
Annalisa Liverani

Ad-hoc Student Helpers

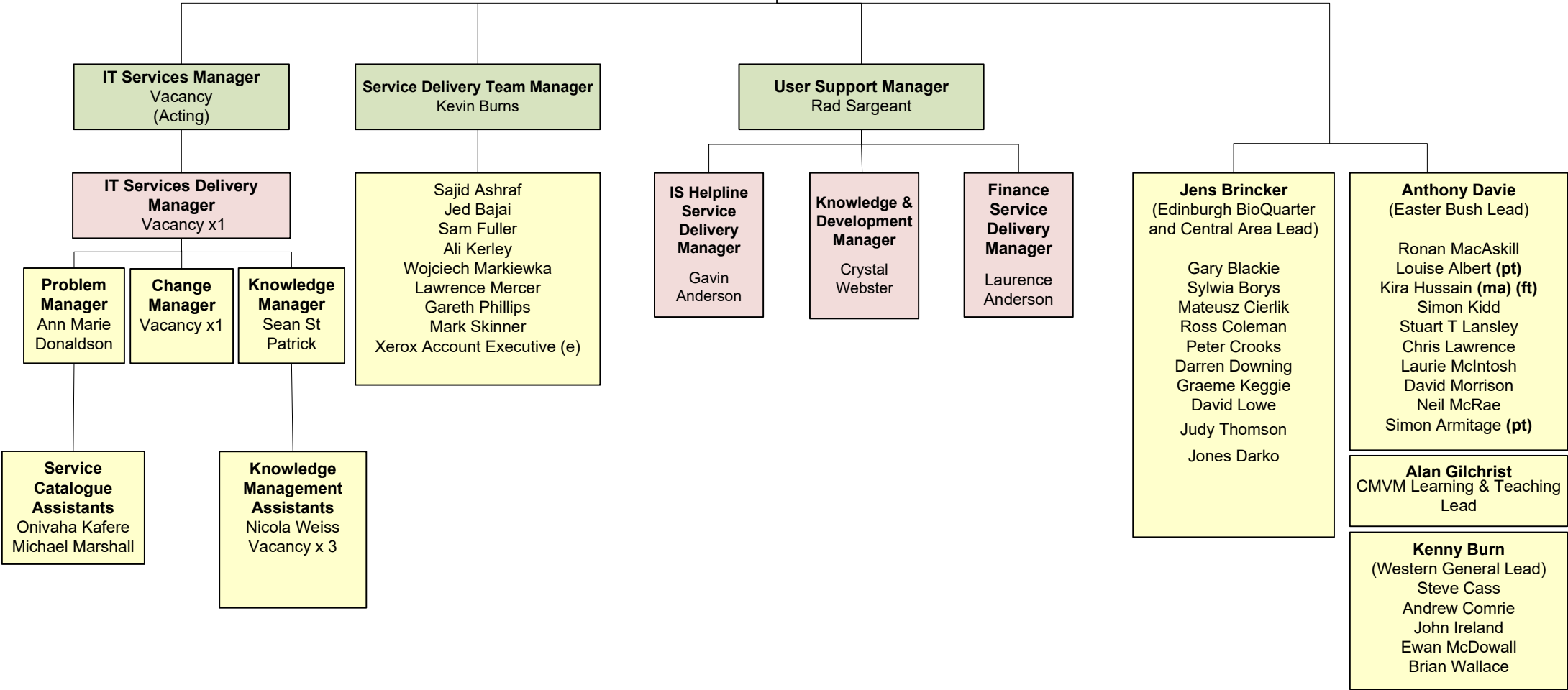
Information Services
User Services Directorate
Part 2
October 2025

Former Head of
Operational Services
Neil Bruce

Director
Ingrid Fehr

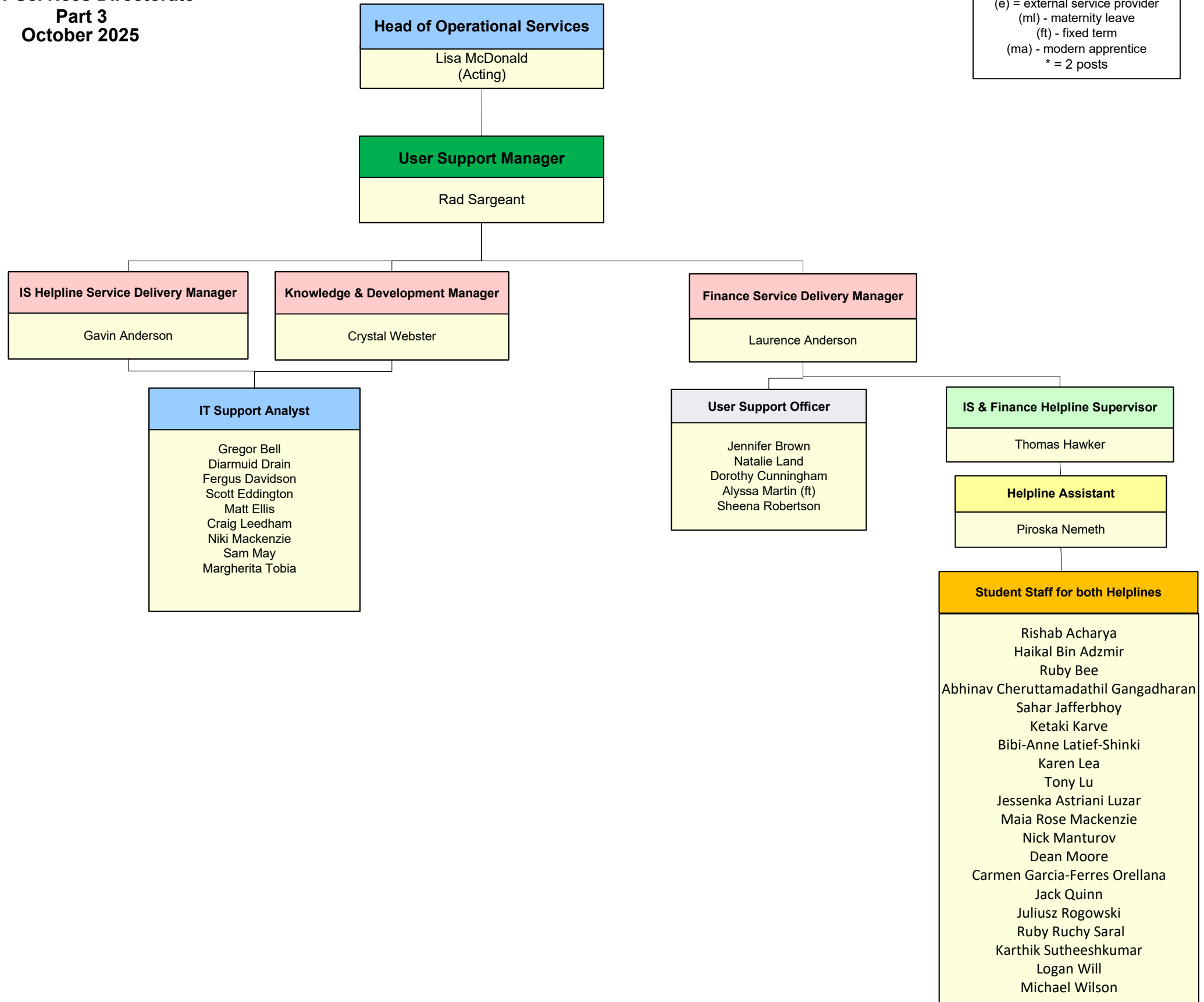
**Head of
Operational Services**
Lisa McDonald
(Acting)

KEY:
(s) = student designated
(se) = secondment
(e) = external service provider
(pt) = part time
(ft) - fixed term
(ma) - modern apprentice
* = 2 posts

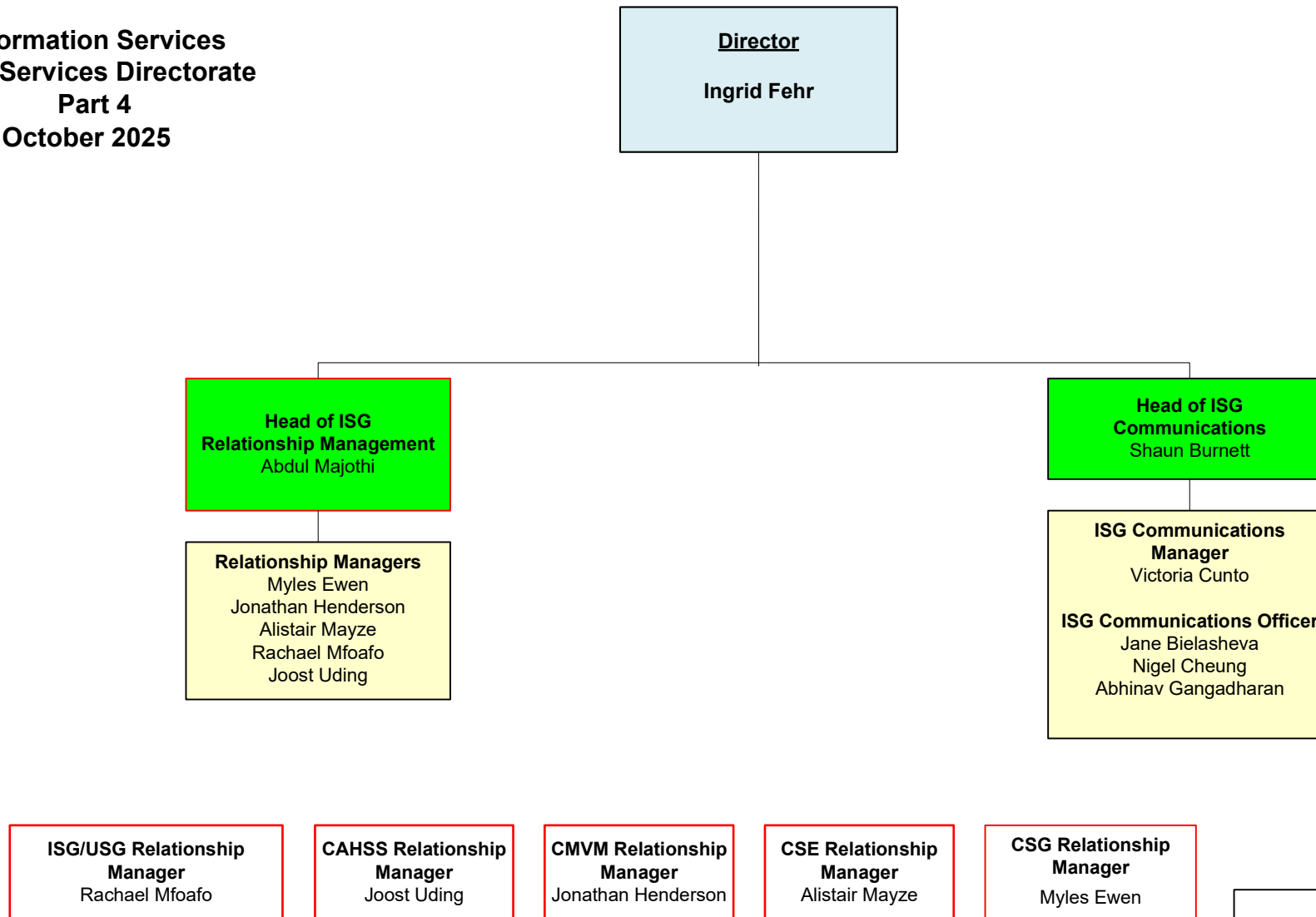


**Information Services
User Services Directorate
Part 3
October 2025**

KEY:
(s) = student designated
(se) = secondment
(e) = external service provider
(ml) - maternity leave
(ft) - fixed term
(ma) - modern apprentice
* = 2 posts



Information Services
User Services Directorate
Part 4
October 2025



KEY:
(s) = student designated
(se) = secondment
(e) = external service provider
* = 2 posts
= Aligned with College IT Strategy, line Management remains within USD (Head of Relationship Management)